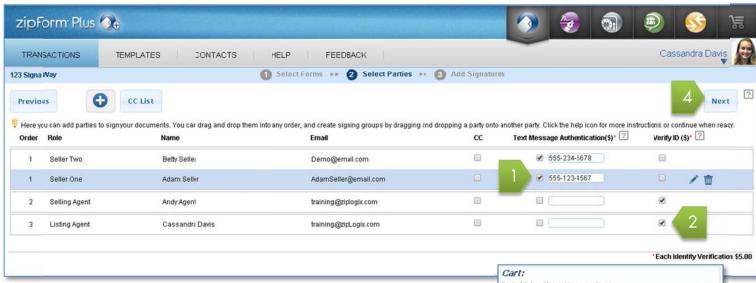
Help at a Glance: Identity Verification



Agents and signers can add a layer of security to signed documents by using the zipLogix Digital Ink® Identity Verification or the Text Message Authentication to confirm the identity of a signer. These signer options prompt a signer to verify their identity before they are allowed to sign contracts. Agents can choose the identity verification or text message authentication option for one or more signers before sending for signatures.



Text Message Authentication confirms a signer's identity through a code sent to their cell phone. When this option is selected, an agent will enter a user's phone number, and a code will be sent via SMS text message to their phone when it is the signer's turn to sign. The signer will use the code sent to their phone that is entered before signing contracts using ziplogix Digital Ink®. This is similar to the text identification that is used when you sign in to view bank account information from a new computer.

Identity Verification is a secure third-party solution that asks the signer a series of identifying questions based upon their public records. The signer will be prompted to enter their social security number, and then reply to a series of identity questions within the security time period. This system is similar to the process a person goes through when they are checking their credit score or opening a bank account online.

Both identity verification options allow easy, secure, and affordable methods to confirm a signer's identity before they click to sign using zipLogix Digital Ink®. Identity verification can be selected, as needed, before documents are sent for signing.

Once completed, the successful identity verification is recorded in the ziplogix Digital Ink® history, which can be viewed or printed using **Check Status** from the eSign button in zipForm® Plus.

Digital Ink - Short Message Service 10.00 (Quantity: 2 @ \$5.00) Digital Ink - Identity Verification 10.00 (Quantity: 2 @ \$5.00) SubTotal: 20.00 n nn 20.00 Credit Card Info: Credit Card Type: American Express Credit Card Number: Expiration Date: Security Code: Please note that all zipLogix D **AUTHORIZE** ▲Trustwave Mandatory Data

Add Identity Verification

- Check the box for Text Message
 Authentication to verify a signer's identity by sending a text with a code for the signer to enter before signing
- 2. Check the box for **Verify ID** to verify a signer's identity through a third party independent identity verification which asks the signer a series of questions to confirm their identity
- 3. Click Next
- 4. Enter billing and credit card information, then click **Authorize** to purchase selected identity verification options

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